

Dear Dawn,

I am writing to you to express our sincerest THANKS to you. Our home purchase was the most pleasurable experience we have ever had purchasing a home. We have purchased a home in the past and we were actually dreading going through it again. You made it seem effortless and everything went so smoothly. You were there with us every step of the way and provided the following:

- A quick approval process to meet an abbreviated contract date
- Several down payment options to work with
- Flexibility in documentation requirements for our income

Your committed efforts were definitely a step above by making us feel important and part of the family. No stone was left unturned.

I want anyone to know that by choosing you, as their Realtor, will change their perspective on home buying as it did ours. We not only met a great Realtor, but we also made a long time friend.

Keep up the great work and the compassion you show for your job and your clients.

Wishing you all the success in life,

Viola Zimmerman